Announcement: Responsible Corresponding Author Update in Author Services

We’re starting the year by announcing a new primary action and author role in Author Services. The Responsible Corresponding Author (RCA) role will identify the sole author who will be responsible for key post-publication actions and whose institutional affiliations will be used to determine eligibility for APC coverage.

Why is this important?

We have noticed a growing trend for multiple corresponding authors to be listed on a paper; identifying the appropriate RCA aims to improve the identification of authors eligible for APC coverage and reduces the number of funding requests requiring transfer between institutions. It also aligns author data across multiple publication workflow steps and ensures that any changes to corresponding author roles during the peer-review process are captured in the data.

What does the new process look like for authors?

1. Email invitation for Author Services is sent to the corresponding author indicated during submission (same as current process).

2. Upon logging in to Author Services, the corresponding author is shown the new Confirm Author Roles step and confirms one or more corresponding authors for publication:

3. Next, author moves on to the Responsible Corresponding Author step and chooses one RCA:
4. Depending on the choice of RCA:
   a) Author chooses self as RCA and continues on to Funder/Grant Details step
   b) Author selects someone else as RCA. RCA is emailed and logs in, starts at Funder/Grant Details step

5. RCA continues through remainder of existing steps in Author Services, including open access options and license signing

What changes have been made to the Wiley Open Access Dashboard?

1. In the Overview summary section, the 'Author Name' column will now display the RCA's name.

2. The Order Details screen has font changes to indicate author roles. The RCA is listed in large and bold font, CA(s) are bold and italicized, and coauthor(s) are in normal text.

3. In reports, the RCA now has their own separate columns, with other authors in the remaining column.

Additional Questions

Q: What if the EEO corresponding author (EEO CA) doesn't respond to the initial email?
A: If they don't respond after 3 email reminders (sent over the course of 15 days), the EEO CA will be auto-assigned as the RCA.

Q: What happens when author chooses This list is incorrect on the Confirm Author Roles step?
A: The author selects the issue from a list (e.g. Author is missing from list, name spelled incorrectly) and will either be allowed to continue, or will need Customer Support intervention, depending on the indicated issue. In the case of a missing author, or an author that should not be listed, Customer Support will evaluate and manually assign the article, if needed.

This update is now implemented for authors and any noted changes are also visible in WOAD.

We welcome feedback from our partners! Please contact accountdashboard@wiley.com with any questions.

With best wishes,

The Wiley Open Access Account Team